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City Council Agenda Report  
January 21, 2025

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**TO:** Honorable City Council

**FROM:** Jesus M. Gomez, City Manager

**BY:** Glen W.C. Kau, P.E., Director of Public Services/City Engineer  
Jacqueline Koontz, P.E., Senior Civil Engineer  
Michael Jea, Assistant Engineer

**SUBJECT: CONFIRM EMERGENCY WORK AT GROUNDWATER WELL NO. 10**

**Background:**

In July 2024, Public Services contacted multiple vendors to investigate and initiate a series of emergency repairs for groundwater Well No. 10. After reviewing the quotes, staff concluded General Pump Company Inc. (General Pump) would be selected due to their status as the lowest bidder, their availability, and their familiarity with the pump from past repairs.

An initial inspection revealed significant issues with the groundwater pump, primarily due to sand transport during operation. The packing box, pump, and motor were removed by General Pump for further testing. After repair and reinstallation of the equipment, it was discovered that critical electrical components, including the variable frequency drive (VFD), were inoperable. As a result, a temporary VFD was installed by General Pump. This allows for water quality testing to continue while the well is out of service and maintain the overall health of the well and equipment.

Norwalk Municipal Code §3.20.140 provides procedures for emergency work for recommendation and approval for each service requested.

Invoice No.	Location	Emergency Issue	Repairs	Cost
31304	12301 Sproul St.	Motor Failure	Remove pump and take for testing.	\$13,160.00
31734	12301 Sproul St.	Motor Failure	Rebuild packing box, clean discharge head and column	\$17,761.78

**City Council  
Confirm Emergency Repair Work**

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31849	12301 Sproul St.	Motor Failure	Clean, Prime, and Paint all parts. Motor Repair and Reinstallation.	\$35,872.62
Total:				\$66,794.40

**Fiscal Impact:**

Invoices will be paid with Water Enterprise Funds from the Approved Fiscal Year 2024/25 Budget.

**Citizens Advised:**

N/A

**Strategic Plan 2023 Implementation:**

N/A

**Recommended Action:**

Staff recommends City Council confirm emergency service repair work at groundwater Well 10, completed by General Pump Company Inc., in the amount of \$66,794.40.

**Attachments:**

N/A